



Aluminium

Driveway & Pedestrian Gates

From Longman Gates Aluminium

Warranty information for our **European Range**

Aluminium Gates Guarantee

- 1 – Duration, European Range Gates are guaranteed for 10 years from the date of shipment
- 2 - Scope This warranty extends, at our supplier's choice, to the repair or replacement of parts recognized as defective within the limits of the exclusions defined below. The frame and the powder coating are guaranteed for 10 years, subject to the gates being maintained and wiped down regularly removing any build of dirt over a period of time. Wear parts such as hinges, handles, locks, rollers and all other parts that can be considered as wear parts, linked to the compliant use of the product, are excluded.
- 3 - Disqualification This warranty only includes the repair or replacement of parts recognised as defective by our supplier after examination, to the exclusion of any participation in any other damage whatsoever. Paints warranty does not cover the following in particular: - Costs for removal – dismantling – refitting of products, - Damage due to: - Normal wear and tear and consumables (Hinge rubbing, marks and scratches from debris, cleaning marks etc.), - Use that does not comply with their initial purpose, even temporary or otherwise set out in initial drawing provided by our supplier - Poor storage conditions before installation - Any contingency related to the installation or improper use before acceptance on site (scuffs, scratches, installation tool marks, dirt from installation etc.) - Exceptional weather phenomena: violent wind lightning - The use of non-compatible elements (Hinges not supplied by our supplier, automation shoes not supplied by our supplier, locks not supplied by our supplier any additional decorative motifs etc) - External influences such as fire, water, salts, bases, acids, abnormal environmental conditions, various projections, cases of force majeure, accidental damage, vehicle damage. - Negligence or poor maintenance or lack of maintenance, gates to be wiped down regularly with a damp cloth removing any prolonged build up of dirt. - Gates have been modified in any way from the signed off drawing - Any material or immaterial damage consecutive or not consecutive to the defect of the product, - The behaviour of any added decorative motifs - The aging of the powder coating (softening, fouling, permeability, chalking, loss of shine, uniform discoloration, etc.) which is a progressive phenomenon and natural, this is not a defect. - Delamination of the resins surrounding the pigments occurs through the combined action of UV rays, rain and pollution. The pigments will be directly confronted with the external elements. In the long term, they are on the free surface and after wiping they are found on the cloth. This is a natural depigmentation. To delay this phenomenon, it is necessary to clean your powder coated product regularly and as soon as it is installed.
- 4 - Terms The implementation of the guarantee must be done by email accompanied by a copy of the original invoice, within 7 days after the appearance of the defect. Failing this, the warranty can no longer be invoked. It is only admissible if the buyer is up to date with their financial obligations