



Aluminium

Driveway & Pedestrian Gates

From Longman Gates Aluminium

Warranty information for our **Standard Range**

Our Standard Range of gates are covered by a workmanship warranty from date of receipt of goods. If a problem arises that is due to insufficient workmanship that caused the gate to fail to perform its designed purpose our supplier will rectify the fault. The warranty type is “Return to Base”, meaning the customer will return the gate(s) to our supplier. The customer is required to cover the expense of the return. Our supplier will cover the expense to return the repaired/replacement gate(s) the customer once work is completed. Work will be carried out as promptly as possible and our supplier will endeavour to return the gate(s) to the customer within 2 weeks of it arriving.

The warranty period is 5 years for all our Standard Range. This covers both the structural integrity of the gates as well as the original powder coated finish.

What is not covered:-

- Problems caused by accidental or deliberate damage or abuse to the gate(s)
- Problems caused by ill fitting of the gate(s), posts, ironwork or nearby objects.
- Any labour costs incurred when replacing or repairing goods purchased from us.
- If goods have been modified or customised